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My Librarian service in high demand for workforce development assistance



Last July, the Library launched the My Librarian appointment service giving customers the option to make an appointment for one-on-one sessions with a Librarian. This service has been a big hit with nearly 6,000 My Librarian appointments made in 2017. More than 2,300 of the 6,000 My Librarian appointments were for workforce development assistance. Most of these, nearly 1,500, were in the Main Library's TechCenter. Popular topics include basic computer assistance; setting up an email account; online applications and resume building; job searching; interview preparation and more.

The Library also continues to work with other local agencies such as OhioMeansJobs, Hamilton County Jobs and Family Services and Cincinnati Works to offer a variety of new workforce development programs and workshops at select library locations. Participants are provided free courses on a variety of topics, including one-on-one sessions for each topic. We have also added the interactive learning platform, Treehouse to assist residents in achieving their professional goals in the technology field. After launching this service, additional seats were purchased to keep up with high customer demand.

The Library is committed to helping build a strong workforce in the community and we will continue to find new ways to help residents achieve their job and career goals.

For additional information contact Elaine Fay, Community & Government Relations Coordinator, at elaine.fay@cincinnatiLibrary.org or call 513-369-3166